Student Financial Services

Welcome to UNT!

Fall 2019 Orientation
Contact Information

- Location: Eagle Student Services Center; first floor
- Office Hours: 8am – 5pm; Monday through Friday
- Website: sfs.unt.edu (online Chat available)
- Email: sfs@unt.edu
- Phone: 940.565.3225

Follow us for information:

Facebook: @UNTStudentFinancial
Twitter: @UNTSFS

Other helpful resources:

Facebook: @MeanGreenFamily
Facebook: @UNTParentAssociation
Services Provided

• Assessment and collection of tuition and fee bills
• Installment payment plans (fall and spring)
• Short-Term loans
• Waivers, exemptions and third-party billing  
  • Texas Guaranteed Tuition/Texas Tuition Promise
• Hazlewood exemption – Student Veteran Services
• Refunds
• Tax reporting
• ID cards
Tuition and Fees

• The tuition and fee bill includes:
  • Statutory tuition (State of Texas)
  • Board Designated tuition
  • Differential tuition (college specific)
  • Mandatory fees
  • Academic fees (some courses)
  • Lab fees (some courses)
  • Property deposit (one-time $10 charge)
  • Housing (students living on-campus)

• Details can be found at sfs.unt.edu/tuition-and-fees
Viewing Bills

• All bills are made available online with 24/7 access
• You can view your account balance, pending financial aid awards, and upcoming due dates in your Student Center (my.unt.edu)
Payments

- eChecks (online check payments) and credit/debit card payments are accepted online through your student center (my.unt.edu).
  - Credit/debit card payments are assessed an additional 2.7% fee for processing charges.
  - eCheck payments are not assessed an additional fee.
- Checks, money orders and cash are accepted in our office located in the ESSC.
- Students can establish authorized payers for others to make payment.
Installment Plan

- Available in Fall and Spring semesters
- Students enroll in the plan online in their student center (my.unt.edu).

Fall 2019

- 4 payments
  - 1\textsuperscript{st} payment: 10\% of balance, plus $20 plan fee due when plan is selected. Balance is split between remaining due dates.
  - 2\textsuperscript{nd} payment: October 4th
  - 3\textsuperscript{rd} payment: November 4th
  - 4\textsuperscript{th} payment: December 4th

- Students receive an email notification before each due date and one reminder before $25.00 late fee is assessed.
- Students with anticipated financial aid can use that aid as their 1\textsuperscript{st} payment. Any remaining balance will be split between the remaining due dates.
Short-Term Loans

• Provides an extension of the payment deadline.
• Can be used as your 10% down payment on the installment plan.
• Students apply online in their student center (my.unt.edu).
• One-time 1% origination fee for each short-term loan.
Housing Room and Board Charges

• Housing charges for students living on campus are posted to the student’s tuition and fee bill.
• Payments are made through Student Financial Services.
• Housing charges are deducted from financial aid before any refund is issued.
Financial Aid

• Financial aid (scholarships, grants and loans) are disbursed from the Financial Aid Office and posted on the student account.

• Any refund amounts are processed by Student Financial Services.

• Important Note: Financial aid regulations prohibit federal financial aid from paying certain charges (installment plan fee, short-term loan origination fee, late payment fees and other miscellaneous fees). Students may receive a refund and still have a balance owed due to this requirement.
Refunds

• Student refunds are processed by BankMobile, a third-party vendor.

• After new students register for 6 or more credit hours, BankMobile account information is sent to the student email address and mailed to their mailing address.

• Additional information is available online at sfs.unt.edu/refunds.
BankMobile Information

• Students go to refundselection.com to select a refund preference.

• Students are encouraged to complete this process soon.

• 3 options for receiving refunds:
  • Direct deposit (ACH) to a U.S. checking or savings account (2-3 days processing time).
  • Funds deposited to a BankMobile Vibe account (with Mastercard debit card) (immediate access to funds).
  • Paper check mailed to student (could take 10 days).
Save and Soar Tuition Plan

Participants in the Save and Soar Tuition Plan can lock in their board designated tuition and differential tuition for 4 years. Finish your degree faster and focus on what’s next by taking advantage of exclusive tuition savings on summer and winter sessions.
Save and Soar Tuition Plan Costs

- The board designated and differential tuition rates are slightly higher than the traditional tuition plan, but will not increase for 4 years.
- Example:

<table>
<thead>
<tr>
<th></th>
<th>Traditional Plan Rate per SCH</th>
<th>Save and Soar Rate per SCH</th>
</tr>
</thead>
<tbody>
<tr>
<td>Board Designated Tuition</td>
<td>$230.11</td>
<td>$234.71</td>
</tr>
<tr>
<td>Differential Tuition - Business</td>
<td>$15.00</td>
<td>$15.30</td>
</tr>
<tr>
<td>Differential Tuition - Engineering</td>
<td>$10.00</td>
<td>$10.20</td>
</tr>
<tr>
<td>Differential Tuition - Journalism</td>
<td>$15.00</td>
<td>$15.30</td>
</tr>
<tr>
<td>Differential Tuition - Media Arts</td>
<td>$15.00</td>
<td>$15.30</td>
</tr>
<tr>
<td>Differential Tuition - Music</td>
<td>$30.00</td>
<td>$30.60</td>
</tr>
<tr>
<td>Differential Tuition - Science</td>
<td>$8.00</td>
<td>$8.16</td>
</tr>
<tr>
<td>Differential Tuition - Visual Arts &amp; Design</td>
<td>$30.00</td>
<td>$30.60</td>
</tr>
</tbody>
</table>
Save and Soar Tuition Plan Discounts

- Save and Soar Tuition Plan participants will be eligible to receive a discount of $100 per semester credit hour in board-designated tuition for enrollment in the **winter** session if they were enrolled in 15 or more semester credit hours the previous fall semester.

- They will be eligible to receive a discount of $100 per semester credit hour in board-designated tuition for enrollment in the **summer** semester if they were enrolled in 15 or more semester credit hours in the previous spring semester.

- **First-time freshmen** living in UNT Housing and enrolled in at least 15 semester credit hours during the spring semester will receive a 40% discount in the housing rates during their **first summer** semester.
Save and Soar – Opt in or Opt Out

• Once tuition and fee bill is available, go to the Student Center (my.unt.edu) to view the bill. Information for electing Save and Soar will be presented at that time.

• New students are provided one opportunity to elect Save and Soar. If a student does not opt-in, student will remain in the traditional tuition program for future enrollment.

• Additional information is available online at unt.edu/saveandsoar
Undergraduate Full-time Flat Rate Tuition

- Tuition* and mandatory fees are assessed at an hourly rate up to 11.5 hours for undergraduate students.
- The tuition and mandatory fee rates for students enrolled full-time (12+ hours) are assessed at a flat-rate

*Excludes state-mandated tuition
FERPA

• Access to student personal information is governed by the Family Educational Rights and Privacy Act (FERPA).

• Student and parent rights are outlined online at ferpa.unt.edu.

• Established process for students requesting information on student accounts or information to be released to other parties.

• The FERPA form can be found online at sfs.unt.edu/forms.
Tax Reporting

• Student Financial Services processes the IRS 1098-T form by the end of January each year.
• The form is posted on the Student Center and available online for students that opt-in to receiving an electronic form.
• Forms are mailed to students that do not opt-in for an electronic form.
• Students and parents should seek tax advice from tax professionals as needed.
Tuition Insurance

• UNT has partnered with GradGuard to provide an optional tuition insurance policy for students.
• Tuition Insurance provides peace of mind by reimbursing tuition costs if a student withdraws at any time during the semester for a covered reason, such as:
  – Serious injury or illness
  – Chronic illness
  – Mental health conditions
• The cost is typically < 1% of tuition
• The insurance policy is purchased directly through GradGuard at www.GradGuard.com/Tuition/UNT
Questions?

• Visit with me after the presentation.
• Come see us while you are here. Eagle Student Services Center (1st floor).
• Or, contact us when you get home.

Contact us anytime for assistance!
Remember to follow us on Facebook and Twitter for important announcements.