Student Financial Services

Welcome to UNT!

Spring 2019 Orientation
Contact Information

• Location: Eagle Student Services Center; first floor
• Office Hours: 8am – 5pm; Monday through Friday
• Website: sfs.unt.edu (online Chat available)
• Email: sfs@unt.edu
• Phone: 940.565.3225

Follow us for information:

Facebook: @UNTStudentFinancial
Twitter: @UNTSFS
Services Provided

• Assessment and collection of tuition and fee bills
• Installment payment plans (fall and spring)
• Short-Term loans
• Waivers, exemptions and third-party billing
  • Texas Guaranteed Tuition/Texas Tuition Promise
• Hazlewood exemption – Student Veteran Services
• Refunds
• Tax reporting
• ID cards
Tuition and Fees

• The tuition and fee bill includes:
  • Statutory tuition (State of Texas)
  • Board Designated tuition
  • Differential tuition (Music/Business/Engineering)
  • Mandatory fees
  • Academic fees (some courses)
  • Lab fees (some courses)
  • Property deposit (one-time $10 charge)
  • Housing (students living on-campus)
Viewing Bills

Student Center (my.unt.edu)
Making Payments

Student Center (my.unt.edu)

Payments are made through QuikPAY system.

Message Board

Welcome to the QuikPAY™ system. Through QuikPAY™, you are conveniently able to:

- manage your payment profiles
- authorize others to make payments on your behalf
- view your account status
- quickly make payments to your account
- and more - all online!

Please choose from the list of options located in the column to the left.

QuikPAY™ also offers context-sensitive help. Simply click on the question mark next to a field to get help. The University of North Texas accepts payment by credit card (Mastercard, Visa, American Express and Discover) and eCheck (automatic bank draft) through this website. All payments are immediately posted to the student account.

Students should return to their student account through my.unt.edu after completing payment to view their account summary and verify payment.

NOTE: Do not enter any commas or a dollar sign in the amount field when entering the amount to be paid.

Some financial institutions place daily limits on the amounts that can be used with debit cards. If you receive a "declined" message when using a debit card, you can either make a portion of the payment and return the next day to pay the remaining amount or you can pay by electronic check.

NOTE: You must select the installment plan option under “Make a Payment” at my.unt.edu in order to use the payment plan option for the Fall or Spring semester.

DO NOT SUBMIT YOUR PAYMENT MORE THAN ONCE. Multiple credit card transactions (10 or more) submitted within a term could result in the interruption of online payment options.

Please note: If you are making a payment from an USA bank account and/or payment card, please use the "Make a Payment!" option in the green menu box above.

Additional training and help information is available online at my.unt.edu.
Authorized Payers
Student Center (my.unt.edu)

Students can establish authorized payers for others to make payment.

Message Board

Welcome to the QuikPay™ system. Through QuikPay™, you are conveniently able to:

- manage your payment profiles
- authorize others to make payments on your behalf
- view your account status
- quickly make payments to your account
- and more - all online!

Please choose from the list of options located in the column to the left.

QuikPay™ also offers context-sensitive help. Simply click on the question mark next to a field to get help. The University of North Texas accepts payment by credit card (Mastercard, Visa, American Express and Discover) and eCheck (automatic bank draft) through this website. All payments are immediately posted to the student account.

Students should return to their student account through my.unt.edu after completing payment to view their account summary and verify payment.

NOTE: Do not enter any commas or a dollar sign in the amount field when entering the amount to be paid.

Some financial institutions place daily limits on the amounts that can be used with debit cards. If you receive a "declined" message when using a debit card, you can enter a smaller amount or pay by electronic check.

NOTE: You must select the installment plan option under "Make a Payment" at my.unt.edu in order to use the payment plan option for the Fall or Spring semester.

DO NOT SUBMIT YOUR PAYMENT MORE THAN ONCE. Multiple credit card transactions (10 or more) submitted within a term could result in the interruption of online payment options.

Please note: If you are making a payment from an USA bank account and/or payment card, please use the "Make a Payment" option in the green menu box above.

Additional training and help information is available online at my.unt.edu.
Payments

- eChecks (online check payments) and credit/debit card payments are accepted online.
- Credit/debit card payments are assessed an additional 2.7% fee for processing charges.
- eCheck payments are not assessed an additional fee.
- Checks, money orders and cash are accepted in our office.
Installment Plan

• Available in Fall and Spring semesters
• Students enroll in the plan online.

Spring 2019
• 4 payments
  • 1\textsuperscript{st} payment: 10\% of balance, plus $20 plan fee due when plan is selected. Balance is split between remaining due dates.
  • 2\textsuperscript{nd} payment: February 4
  • 3\textsuperscript{rd} payment: March 4
  • 4\textsuperscript{th} payment: April 4
• Students receive an email notification before each due date and one reminder before $25.00 late fee is assessed.
Short-Term Loans

- Provides an extension of the payment deadline.
- Students apply online.
- One-time 1% origination fee for each short-term loan.
- Loan amount is applied to the student account.
- This could be a useful resource when a student is awaiting a financial aid award.
Housing Room and Board Charges

• Housing charges for students living on campus are posted to the student’s tuition and fee bill.
• Payments are made through Student Financial Services.
• Housing charges are deducted from financial aid before any refund is issued.
Financial Aid

• Financial aid (scholarships, grants and loans) are disbursed from the Financial Aid Office and posted on the student account.

• Any refund amounts are processed by Student Financial Services.

• Important Note: Financial aid regulations prohibit federal financial aid from paying certain charges (installment plan fee, short-term loan origination fee, late payment fees and other miscellaneous fees). Students may receive a refund and still have a balance owed due to this requirement.
Refunds

• Student refunds are processed by BankMobile, a third-party vendor.

• After new students register for 6 or more credit hours, BankMobile account information is sent to the student email address and mailed to their mailing address.

• Additional information is available online at sfs.unt.edu/refunds.
BankMobile Information

• Students go to refundselection.com to select a refund preference.
• Students are encouraged to complete this process soon.
• 3 options for receiving refunds:
  • Direct deposit (ACH) to a U.S. checking or savings account (2-3 days processing time).
  • Funds deposited to a BankMobile Vibe account (with Mastercard debit card) (immediate access to funds).
  • Paper check mailed to student (could take 10 days).
Eagle Express Tuition Plan

Participants in the Eagle Express Tuition Plan can lock in their tuition and fee costs for 4 years.

Includes a graduation incentive based on the number of hours you transfer to UNT and how soon you graduate.
Eagle Express Tuition Plan

Eligibility for the graduation incentive for students is based on the number of hours taken at UNT. The number of credits transferred to UNT determines the incentive amount and the required graduation timeframe. **Students with greater than 60 transfer hours will likely not be eligible for the graduation incentive and therefore should carefully consider if the Traditional Tuition plan is the best option for them.**

<table>
<thead>
<tr>
<th>Transfer Credits</th>
<th>Eagle Express Graduation incentive amount</th>
<th>To qualify, student must graduate in no more than:</th>
</tr>
</thead>
<tbody>
<tr>
<td>12 hours or fewer</td>
<td>$3,000</td>
<td>4 years</td>
</tr>
<tr>
<td>13-30 hours</td>
<td>$2,000</td>
<td>3 years</td>
</tr>
<tr>
<td>31-60 hours</td>
<td>$1,000</td>
<td>2 years</td>
</tr>
</tbody>
</table>
Eagle Express – Opt in or Opt Out

• Once tuition and fee bill is available, go to the Student Center (my.unt.edu) to view the bill. Information for electing Eagle Express will be presented at that time.

• New students are provided one opportunity to elect Eagle Express. If student does not opt-in, student will remain in the traditional tuition program for future enrollment.

• Additional information is available online at sfs.unt.edu/eagle-express-tuition-plan.
FERPA

- Access to student personal information is governed by the Family Educational Rights and Privacy Act (FERPA).
- Student and parent rights are outlined online at ferpa.unt.edu.
- Established process for students requesting information on student accounts or information to be released to other parties.
Tax Reporting

• Student Financial Services processes the IRS 1098-T form by the end of January each year.
• The form is posted on the Student Center and available online for students that opt-in to receiving an electronic form.
• Forms are mailed to students that do not opt-in for an electronic form.
• Students and parents should seek tax advice from tax professionals as needed.
Tuition Insurance

• UNT has partnered with GradGuard to provide an optional tuition insurance policy for students.
• The insurance policy is purchased directly through GradGuard.
What is Tuition Insurance?

Tuition Insurance provide peace of mind by reimbursing tuition costs if a student withdraws at any time during the semester for a covered reason, such as:

- **Serious Injury or Illness**
  - Ex: mononucleosis or a severe head injury

- **Chronic Illness**
  - Ex: diabetes or an auto-immune disorder

- **Mental Health Conditions**
  - Ex: depression and anxiety

For more information:
www.GradGuard.com/Tuition/UNT
Phone Number: 1.866.724.4384
Tuition Insurance Benefits

Protecting your future? Smart.

- Education is one of the biggest investments you will make in your lifetime
- Protect up to 100% of your investment in higher education and other covered school-invoiced fees
- Cost < 1% of your tuition costs
- Reimburse tuition payments and other school-invoiced fees after a withdrawal for a covered illness or injury
- Tuition Insurance broaden the school’s existing refund policy
- Withdrawals can take place any time during the semester
- Includes a Student Life Assistance hotline to help students and their families take care of emergencies and unexpected issues

For more Information:
www.GradGuard.com/Tuition/UNT
Phone Number: 1.866.724.4384
Questions?

• Visit with me after the presentation.
• Come see us while you are here. Eagle Student Services Center (1st floor).
• Or, contact us when you get home.

Contact us anytime for assistance!
Remember to follow us on Facebook and Twitter.